

Ye Olde Bell



Hotel ▪ Spa ▪ Restaurant ▪ Bistro

Gift Voucher Terms & Conditions

- ◆ Gift Vouchers from Ye Olde Bell Hotel & Spa are valid for a specific period of time from the date of issue, which will be stated with the voucher and description. Unless stated otherwise vouchers are valid for 12 months from the date of issue.
- ◆ All services being exchanged against a gift voucher must be pre-booked. Please have your voucher available when making your booking to quote the reference number.
- ◆ The gift voucher must be presented at the Hotel or Spa on arrival. Bookings are subject to availability in both the Hotel & the Spa and do not provide priority access or guarantee entry if the Spa is full. The gift voucher will be surrendered upon redemption. Photocopies or any form of copy will not be accepted.
- ◆ Gift Vouchers are only redeemable through Ye Olde Bell & Spa and not valid for any promotions between Ye Olde Bell and any third parties.
- ◆ Gift Vouchers are exchangeable only against services as defined on the gift voucher and cannot be exchanged for cash.
- ◆ Lost or out-of-date gift vouchers cannot be exchanged or refunded. Only the original gift voucher may be used and the Value of the gift vouchers cannot be exchanged or refunded.
- ◆ The Value of the gift voucher includes VAT. No change or credit can be given for unused portions of any gift voucher. Gift vouchers have a monetary value of 0.01p

03/18



Ye Olde Bell Hotel & Spa

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